



REMOTE SERVICE AGREEMENT

By signing this form you are officially acknowledging that you have read, understood and agreed to the conditions and terms listed below.



SpeedGeek bills on an hourly basis and not by task, estimate or any prediction made by the technician or customer. Payment is not subjected to the technician’s performance or your acknowledgment of job completion but only to the amount of time spent performing service. All remote services are billed in 5 minute increments, with no minimum charge.



SpeedGeek’s services are presented “as is” and do not conform to any manufacturer warranty or company policies. By signing this agreement you agree that SpeedGeek and its individual technicians are not responsible for your hardware, software, personal files or data. Acquiring software and obtaining legal licenses for applications, programs and services are your sole responsibility.



All SpeedGeek agents are signed to a binding confidentiality agreement and we value all our customers discretion at all time. Your information, files, passwords or identity would not be diverged or released from our records without your written consent.



Remote hourly rate currently stands at **\$80 per hour**. Payment must be made within 21 days of service, otherwise subject to a 3% late fee per month. Our preferred payment methods are cash or checks but we can also accept credit cards, Paypal, Venmo, Chase Quickpay and Google Wallet payments.

NAME:

COMPANY:

DATE:

SIGNATURE:

SPEEDGEEK – Personal Computer Care